

# US Limited Warranty - Poseidon Diving Logistics LLC

Premium Coverage for products purchased through its Authorized Dealers.

## Coverage and Duration

- Poseidon Diving Systems branded products include a standard two-year factory warranty provided by Poseidon Diving Systems. For eligible products purchased through Authorized Dealers of Poseidon Diving Logistics in the United States and Caribbean, this US Limited Warranty governs regional warranty service and provides the additional coverage described below.
- For Poseidon Diving Systems branded products, that additional coverage includes useful-life coverage as evaluated by Poseidon Diving Logistics, taking into account product type, usage, service history, and expected service intervals.
- Products purchased prior to 2025, rechargeable batteries, and generic or unbranded products are covered for twenty-four months from the date of purchase.
- The warranty is limited to defects in materials or workmanship and applies only to personal, non-commercial use in recreational diving-related applications by the original purchaser.
- Services performed by Poseidon Diving Logistics are covered for ninety days from the date the service is completed. Unless otherwise required by applicable law, repair parts, service kits, and CCR consumables are not covered by a separate warranty, and software and firmware are provided under license and without a separate warranty.

## If There Is a Warranty Issue

- If an issue is covered under warranty, we will work with you to resolve it in a practical and timely manner. In most cases, this means repairing the original product or replacing it with a similar or reconditioned product, offering a merchandise credit, or providing a refund.
- To begin a warranty claim, contact your Authorized Dealer or Poseidon Diving Logistics, whichever you prefer. Poseidon Diving Logistics contact information is provided below. We will guide you through the process to keep it as straightforward as possible, and we aim to process warranty issues promptly, including any required Return Authorization and documentation. Warranty claims may require dated proof of purchase from an Authorized Dealer of Poseidon Diving Logistics. Claim validity is based on product inspection and the terms of this warranty, and we will explain the outcome of that evaluation and the available resolution options.
- Warranty service may be handled by your Authorized Dealer, an approved service center, or Poseidon Diving Logistics, depending on the product and situation, and typically requires return to a Flagship Dealer, Service Center, US Service Depot, or directly to Poseidon Diving Logistics. You are responsible for shipping the product to us unless otherwise agreed in advance; we cover return shipping to the original purchaser once service is complete.

## What Is Not Covered

- The warranty does not cover normal wear and aging, cosmetic blemishes, or damage resulting from improper maintenance, unauthorized modifications, or use of parts not meeting Poseidon specifications.
- The warranty does not apply to products purchased or delivered outside the United States and Caribbean, or to products purchased from any source other than an Authorized Dealer of Poseidon Diving Logistics.

## Legal Notices

- To the extent permitted by applicable law, any implied warranties, including merchantability or fitness for a particular purpose, are limited to the applicable duration of coverage described in this limited warranty, and Poseidon Diving Logistics shall not be liable for any indirect, incidental, or consequential damages arising from the use of the product. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.



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